



Volunteering with us



Thank you for your interest in volunteering at St Oswald's. This leaflet explains what volunteering involves and what to do next if you decide it's for you.

About St Oswald's

St Oswald's opened in 1986 and offers a range of services for local families, including Inpatient and Outpatient Adult services, a Children and Young Adults Service, a Day Hospice, a Lymphoedema Service and support groups for patients and carers.



We care for local adults, young people and children with life limiting conditions and their families.

Our multi-disciplinary care team includes doctors, nurses, social workers, physiotherapists, occupational therapists, chaplaincy, complementary therapists and bereavement support workers.

The Hospice is also supported by other departments including finance, facilities, fundraising and retail. Volunteers work across nearly every department at St Oswald's.

Volunteers at St Oswald's

We have over 1300 volunteers who regularly donate their time to the Hospice in over 120 different roles.

Volunteers have always been an essential part of St Oswald's. Indeed it was a group of volunteers who came together to campaign and fundraise to build the Hospice for the people of the North East in the early 1970's.



What types of role are available?

There are many types of role available, including those working directly with patients, such as drivers, ward helpers, nurses, hairdressers and complementary therapists, as well as support roles such as admin staff, gardeners, housekeepers and receptionists. There are also roles in the community such as shop volunteers, fundraising event volunteers, retail collection drivers and ambassadors.



Unfortunately we cannot always guarantee an opportunity in a specified area at the time you apply. However, we try our best to match applicants to the types of role they are most interested in and match their time availability, age and background.

What do we look for in a volunteer?

We're looking for friendly people who enjoy working as part of a team. We ask that our volunteers can give a realistic time commitment and are willing to undertake training necessary for their role.

Most importantly, we need reliable and enthusiastic volunteers who are committed to St Oswald's and what we stand for.

Group or corporate volunteers

There are many ways an organisation or employer can get involved at St Oswald's. Why not run one of our shops for the day? Or volunteer at one of our events or on a project such as gardening or decorating? If you would like more information about corporate or group volunteering email fundraising@stoswaldsuk.org



What do we offer volunteers?

Volunteering with us is a great way to meet new people, enhance your CV, gain work experience and develop new skills.

Hazel, kitchen and reception volunteer said: "As far as I'm concerned, being lucky enough to be involved at St Oswald's is the best thing I ever did with my spare time. So many friendships have been made. I am proud to be a small part of this team."

We provide practical on-the-job, and health and safety, training as well as a place on an induction course which introduces you to the work of St Oswald's. Travel expenses are provided.

Will I be supported in my role?

All volunteers are supported by a direct Line Manager and our Volunteer Department staff.

If you'd like to volunteer with St Oswald's and would like a list of current opportunities please contact our Volunteer Office on 0191 246 9125 or email: volunteer@stoswaldsuk.org

If you'd like to know more about our work please visit www.stoswaldsuk.org

Find us on:



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