

If you would like to know more about our work, please
visit our website:

www.stoswaldsuk.org

Find us on:



St Oswald's House Clearance Service



This leaflet can be made available in a range of formats on request. Please ask a member of our team if you require a different format. Thank you.

Competitive prices Quality service First-class reputation

Support for the local community



St Oswald's Hospice, Regent Avenue, Gosforth,
Newcastle upon Tyne NE3 1EE

Telephone: 0191 285 0063

E-mail: enquiries@stoswaldsuk.org

Registered Charity No. 503386



St Oswald's house clearance service

St Oswald's offers a **full and competitive** house clearance service across Newcastle, North Tyneside, Gateshead and Northumberland.

We work with home owners, their families and their appointed representatives to clear properties.



What benefits do we offer?

- ◆ St Oswald's Hospice is a leading local charity - known and trusted for providing first class services to North East people for over 25 years.
- ◆ All our staff are experienced, trained and fully insured.
- ◆ We have a fleet of large removal vehicles - minimising the number of visits to a property.
- ◆ Every item removed from properties will be re-sold, wherever possible, to generate funds towards our work with local families.
- ◆ We were awarded the Charity Retail Association 'Green Initiative' Award in 2012 in recognition of our efforts to reduce negative environmental impact and for promoting green behaviour within our retail services.
- ◆ We are committed to sending as little as possible to landfill sites.

Getting it right from the start

Before confirming a clearance date, one of our representatives will meet with the owner or appointed person at the property to discuss the scope of the work involved. Then, we'll look to agree a price and confirm the clearance date and time.

We will also provide you with a schedule of work to be completed and ask for an authorised signature.

All the items we remove from a property will either be taken directly to one of our retail units or to our warehouse for examination and sorting, before re-selling on to our customers. On request, we can inform you how much your cleared items have raised for St Oswald's.

If we find any personal documents or items during the clearance, we will try our best to return them to the relevant person.

Mrs J Leese, from Monkseaton, said:

"I needed a house clearance and our local estate agent passed on the information about St Oswald's service. I was thrilled to have found it as it was excellent and I have already recommended it to people I know. I was thrilled that St Oswald's would benefit too."

Making a difference

By arranging a house clearance with St Oswald's Hospice, you will be directly supporting our work and help us to continue to provide our specialist care for local adults, young people, children and their families.

For more information or to book an **initial appointment**, please call 0191 246 8123 or email retailhelpdesk@stoswaldsuk.org